



Department of Futures Studies University of Kerala

(Established by the Kerala State Legislature by Act 17 of 1974 vide
Notification No. 3878 F1/12/Law dated 27th July, 1974, of the Government of Kerala)
Re-accredited by NAAC with A++ Grade

DFS/KU/QTN/UPS-AMC/24

06.11.2024

Quotation Notice

The Department of Futures Studies, University of Kerala, Kariavattom, invites sealed quotations from qualified vendors for the Comprehensive Annual Maintenance Contract (CAMC) of APC make UPS systems installed at the Department of Futures Studies, Kariavattom Campus, for regular maintenance and prompt repair services.

Details:

- **Item:** UPS
- **Make:** APC
- **Models:**
 - i. SRCE6KUXI
 - ii. SRC6KUXIQ
 - iii. SURT3000XLI

Scope of Work:

The CAMC covers the following services for the UPS systems:

1. **Preventive maintenance** on a quarterly basis.
2. **Corrective maintenance** as needed.
3. **Replacement of faulty components** (if required).
4. **Ensuring optimal performance** of the UPS systems.
5. **Availability of technical support** during emergencies.
6. **Minimum response time for breakdown calls:** The vendor must respond within **2-4 hours for critical breakdowns** and **within 24 hours for non-urgent repairs**.
7. **Provision for a standby UPS** during maintenance or repairs to ensure uninterrupted power supply

Eligibility Criteria:

1. The vendor must have a minimum of 3 years' experience in providing AMC services for UPS systems in educational institutions or similar organizations.
2. The vendor should have skilled personnel capable of handling maintenance and repairs for UPS systems of various brands and capacities.

Quotation Submission:

Interested vendors are requested to submit sealed quotations with the following details:

1. **Itemized quotation** for AMC charges, including labor and spare parts costs.
2. **Validity period** of the quoted rates.

3. **Company profile and experience certificates**, if any.
4. **References of previous similar contracts**, if applicable.

Terms & Conditions:

1. The contract period will be for **one year** from the date of agreement, subject to satisfactory performance.
2. Payment will be made on a **quarterly/half-yearly/yearly basis** upon submission of maintenance reports and invoices.
3. Any **damage or replacement charges** should be mentioned separately.
4. The University reserves the right to **accept or reject any quotation** without assigning any reason.

Last Date for Submission:

Quotations should reach the undersigned on or before **19.11.2024** by 4:00 PM. The sealed quotations should be addressed to:

**The Head,
Department of Futures Studies,
University of Kerala, Kariavattom,
Thiruvananthapuram-695581
Phone: 0471 2305321**



Head of the Department

